

Heil Sound Amateur Repair Form

If you have purchased a Heil Sound product, and you feel that it is in need of a repair, and you would like to return it, please type this form completely and then send this form along with the product you are returning. Please remove any items or modifications made to any Heil products prior to shipping your product to us. We are not responsible for items lost or damaged that are not original to the product (i.e. connectors, PTT switches, etc).

PLEASE SEND CONNECTING CABLES WITH PRODUCTS.

HEIL SOUND WARRANTY INFORMATION

Heil Sound Communications, Inc. warrants these products to the original purchaser for a period of one year parts and 90 days labor from the date of purchase. It does not cover accidental or intentional damage. Heil Sound Communications, Inc. is not responsible for loss, damage or expenses that arise from the use or the inability to use this product. Proof of purchase is required.

REFURBISHING

We will refurbish your headset (any model) just using the new fiberglass reinforced side pieces and swivel mounts, new ear pads and cable (if needed) for \$64.00 (plus \$18.00 S&H return). This excludes the cost of a new microphone element. Replacing a new element is \$45.00 additional if needed. Your Heil headset will come back to you in like new condition. All out of warranty products are dealt with on a case by case basis.

SHIPMENT INFORMATION

All return shipments will be shipped via UPS Ground (\$18 shipping and handling fee) unless other arrangements have been made prior to receipt of return.

Please contact our service department prior to sending your item if it must be returned outside of the continental United States.

Any product not paid for or sent in with incomplete contact information will be disposed of after 14 business days.

Product(s) you are returning and reason for return.

Call Sign:

Transceiver used on:

first and last name (as it appears on credit card):

return mailing address (no P.O. boxes):

Address corrections or rerouting after a shipment is processed may result in post-shipment address correction charges. Please double check the return address is not a PO Box and that our preferred carrier recognizes it as a deliverable address.

email address:

phone number:

credit card number:

credit card expiration date:

month:	year:
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CVV (last 3 digits on back of card, 4 digits on front of AMEX):

credit card billing address (if different):

PLEASE ENCLOSE THIS FORM, COMPLETELY FILLED OUT, WITH YOUR HEIL PRODUCT TO:

Heil Sound Repairs
Attn: Service
5800 North Illinois St
Fairview Heights, IL 62208 USA

