

# Heil Sound Amateur Repair Form

If you have purchased a Heil Sound product, and you feel that it is in need of a repair, and you would like to return it, please type this form completely and then send this form along with the product you are returning. Please remove any items or modifications made to any Heil products prior to shipping your product to us. We are not responsible for items lost or damaged that are not original to the product (i.e. connectors, PTT switches, etc)

## HEIL SOUND WARRANTY INFORMATION

Heil Sound, Ltd. warrants all amateur products to the original purchaser for a period of one years parts and 90 days labor from the date of purchase. It does not cover accidental or intentional damage. Heil Sound, Ltd. is not responsible for loss, damage or expenses that arise from the use or the inability to use this product. Proof of purchase is required.

## REFURBISHING

We will refurbish your headset (any model) just using the new fiberglass reinforced side pieces and swivel mounts, new ear pads and cable (if needed) for \$64.00 (plus \$17.00 S&H return). This excludes the cost of a new microphone element. Replacing a new element is \$45.00 additional if needed. Your Heil headset will come back to you in like new condition. All other products outside the one year warranty period are dealt with on a case by case basis.

## SHIPMENT OPTIONS FOR IN-WARRANTY PRODUCTS ONLY

If you choose, after we have serviced your product, it will be returned by our preferred carrier ground for an additional \$17.00 charge. These shipping amounts apply only to US customers. Canada and International customers please contact us for correct return costs.

## OUT OF WARRANTY RETURN

For return of OUT OF WARRANTY service items, we ship our preferred carrier. You will be charged \$ 17.00 shipping & handling. These shipping amounts apply only to US customers. Canada and International customers please contact us for correct return costs.

Product(s) you are returning and reason for return.

Call Sign:

Transceiver used on:

first and last name (as it appears on credit card):

return mailing address (no P.O. boxes):

Address corrections or rerouting after a shipment is processed may result in post-shipment address correction charges. Please double check the return address is not a PO Box and that our preferred carrier recognizes it as a deliverable address.

email address:

phone number:

credit card number:

credit card expiration date:

month:	year:
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CVV (last 3 digits on back of card, 4 digits on front of AMEX):

credit card billing address (if different):

**PLEASE ENCLOSE THIS FORM, COMPLETELY FILLED OUT, WITH YOUR HEIL PRODUCT TO:**

Heil Sound Repairs  
Attn: Service  
5800 North Illinois St  
Fairview Heights, IL 62208 USA

